PLEASE CALL Phone Number & request your IBD Case Manager

Urgent IBD Care Plan



Front & Back
Outside Covers

For Significant IBD Symptoms:

PLEASE CALL Phone Number & request your IBD Case Manager. If no immediate answer, leave a message and we aim to return your call within 1 hour between 8:30am and 4:30pm, Monday-Friday.

For after hours, please call Phone Number and the On-Call Physician will be paged.

Examples of when to use the Urgent Care Plan

YES Urgent

- ♦ New severe abdominal pain
- ♦New anal pain
- Fever lasting more than 24 hours (Fever is >100.4F or 38C)
- Vomiting that does not stop
- ◆Continuous rectal bleeding

NOT Urgent

- ◆Medication Refills
- Prior authorizations
- ◆Change in insurance
- Appointments/scheduling
- ♦ New, non-severe symptoms
- ◆Long-standing or occasional symptoms
- ◆General questions

For EMERGENCIES that cannot wait 1 hour, call 911 or visit the closest Emergency Room.

Inside Text