

BAYLOR COLLEGE OF MEDICINE

Inflammatory Bowel Disease Center

Urgent IBD Care Plan

If you experience significant symptoms that need to be addressed

PLEASE CALL THE URGENT CARE HOTLINE:

On weekends or after 5PM, please call to speak with the GI doctor on call. Please note: the doctor on call may not know your medical history, but can answer urgent questions.

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FOR URGENT NEEDS (symptoms needing attention within hours) such as:

- Dizzy or lightheaded from loss of blood, diarrhea, vomiting
- Heavy bleeding
- Severe abdominal pain
- High fever ($> 101^{\circ}$)

Monday-Friday 8 AM-5 PM please call

Speak with one of our nurses.

If you reach our voicemail, please leave your name, date of birth, phone number, and reason for your call and the nurse will call you back as soon as possible.

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FOR NON-URGENT NEEDS (such as medication refills, scheduling appointments or non-urgent questions):

- Please use the Baylor MyChart online (Mychart.bcm.edu) to send a private message to your doctor.
- If you do not have an account, instructions to sign up and your activation code can be found at the bottom of your After Visit Summary (AVS).
- Or call Baylor Gastroenterology at

PROOF

**LOGO &
ADDRESS**