

# VIDEO RESOURCES: PROCESS MAPPING

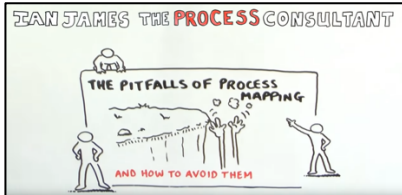


NOTE: You will find reviewing at least these brief resources will enrich your learning and help you meet your learners needs more completely. It is also important to share these resources with eager or more advanced learners to meet their needs.

## The Pitfalls of Process Mapping and How To Avoid Them

Ian James – The Process Consultant

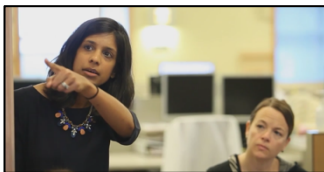
2:56 Minutes



## Team-Based Care: Improve Patient Care And Team Engagement Through Collaboration and Streamlined Processes

American Medical Association & STEPS forward

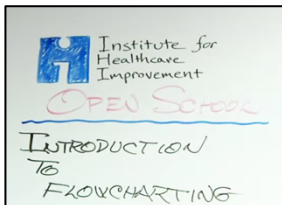
1:45 Minutes



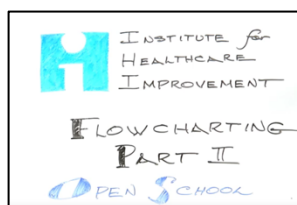
## Introductions to Flowcharts

Robert Lloyd, PhD - IHI Whiteboard Video

Part 1: 7:46 Minutes



Part 2: 8:54 Minutes

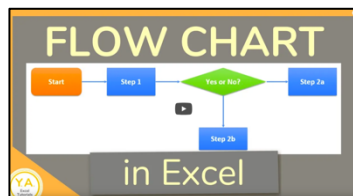




## How to Make a Flow Chart in Excel

YAcosta Solutions

7:56 Minutes



## Create a Swim Lane Flowchart in Visio

Doug H

17:21 Minutes

